

## Opening

Good afternoon dear professors, distinguished guests, ladies and gentlemen,

My name is Chin-Chen Chang from Feng Chia University, Taiwan. On behalf of the organizing committee, I would like to express my sincere thanks to all of you for participating in 2020 Asia Service Sciences and Software Engineering Conference & 2020 International Artificial Intelligence and Blockchain Conference.

After more than one year's preparation, finally, ASSE &AIBC 2020 come into being. This is a great opportunity for everybody to exchange new ideas and application experiences, to establish academic relationships and to find global partners for future collaboration.

On March 11, 2020, the World Health Organization (WHO) declared COVID-19 a pandemic. The safety and well-being of the participants remain our top priority. After careful consideration and in light of the global health emergency and pervasive travel restrictions, the organizing committee has made the difficult decision to change the ASSE &AIBC 2020 into online meeting and delegates can participate in the video conference under a safe, productive and well-attended atmosphere. Hope everyone can take care and have a good health.

Through this conference, we hope we could engage with all of the participants in a constructive discussion on related conference topics and exchange ideas. We are glad to receive more than 50 submissions from Jordan, Bangladesh, Philippines, Thailand, Japan, Germany, United States, Australia, China and so on. Thanks for their great efforts and excellent works.

Mr Cheney and Ms Zoey are secretaries of this conference, and they will be online during the whole conference. If you have any question about the conference, you can ask them. They are willing to help all of you.

ASSE &AIBC 2021 will be held in Macau next year, and it is greatly appreciated if you will attend ASSE &AIBC 2021 again!